



October 2021

# CAPITAL PROJECT UPDATE

## CRW CLOSURES:

- November 11 Veteran's Day
- November 25 & 26 Thanksgiving Holiday
- December 24 to observe Christmas
- December 31 to observe New Year's Day



**CRW has entered a new budget cycle** which includes approximately \$3 million annually for new Capital Improvement Projects throughout the District. Investing in our infrastructure is a primary goal and a way for CRW to maintain our commitment to our mission of providing high quality, safe drinking water to our customers at rates consistent with responsible planning for the health of our District. A full list of capital projects is included in our budget document, scan the QR code to see the project list. A map of budgeted projects for this biennium and several project fact sheets for active projects is also available. Project Updates are also included in the "Monthly Reports" posted on our website for each Board meeting.



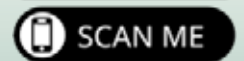
CRW staff is currently focused on several projects from the list including:

- **Athens Drive Waterline** is in the data gathering/design phase of project development and is expected to be under construction early in 2022.
- **Redland Rd. Waterline** Phase 1 is in the design phase and will be constructed in conjunction with the County road widening project to maximize project delivery efficiency and reduce impact to the traveling public. Construction is anticipated for early in 2023.
- **The Linwood Improvements** is also a County coordinated project that will upgrade water system components throughout the Linwood corridor between Monroe St. and Johnson Creek Blvd. Significant water main replacement is not part of this project, however, all water services will be replaced along with upgrades to outdated piping configurations.
- **The Water Treatment Plant Filter Valve Replacement** project is a planned maintenance need that will replace and/or rebuild the operational valves for the treatment plant filters. To perform the work, each filter (there are six) will be offline one at a time during construction. This has impact to the plant operation and the amount of water the plant can produce so will require considerable coordination. Construction is estimated to begin this winter and go through Spring of 2022.

CRW staff and the construction workers appreciate your patience and cooperation during our capital project construction activities.

## ARE YOU AN AUTOPAY CUSTOMER?

**Clackamas River Water** is pleased to provide our customers with the convenient option of autopay to offer peace of mind. For our customers who are set up on autopay with a debit or credit card, please confirm that your card information, such as expiration, is up to date so that we can continue to best serve you. As always, if you need to make any changes to your payment method, please do not hesitate to contact our office by phone at **(503) 722-9220** or by email at [crw@crwater.com](mailto:crw@crwater.com) so we can further assist you.



# PUBLIC ALERTS SIGN-UP

Sign up for PublicAlerts so you know when an emergency is happening in the Portland-Vancouver Region. Getting info quickly gives you power to take action. It could save your life and the lives of your loved ones.

## WHAT IS PUBLICALERTS?

PublicAlerts sends information about how to stay safe during an emergency. It can send messages by text, email, or voice message. It's available for anyone who lives, works, or visits the Portland-Vancouver Region. Personal information is kept secure and private. The service is free, but message and data rates may apply depending on your phone provider.



CRW partners with Clackamas County Disaster Management and may send messages to our customers about water service interruptions or water quality notices, such as a boil water notice, or a do not drink notice. By enrolling in PublicAlerts, you will be connected to us for the most up-to-date information about your drinking water services.

## HOW TO SIGN UP

Each county uses a separate PublicAlerts system. To access go to <https://www.publicalerts.org/signup>.

The system will only send alerts to the email addresses and phone numbers you provide when registering. If you live, work, and play in multiple counties, sign up in each county's system.

### OR Counties covered in Public Alerts are:

Clackamas, Columbia, Linn, Benton, Marion, Multnomah, and Washington

### OR Cities Covered are:

Salem & Tigard

### WA State Counties in the system are:

Clark, Cowlitz, Skamania, and Wahkiakum.

# PREPARING YOUR HOME FOR WINTER

## 7 WAYS TO PREVENT FROZEN PIPES



Clackamas River Water

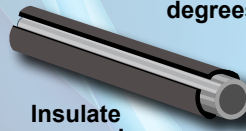
16770 SE 82nd Drive,  
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[www.crwater.com](http://www.crwater.com)



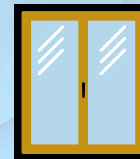
Keep  
temperature  
above 55F  
degrees



Let faucets  
drip on the  
coldest days



Insulate  
exposed  
pipes and  
faucets



Seal doors  
and windows  
properly



Act swiftly if  
you suspect  
trouble



Keep garage  
doors closed



Open  
kitchen cabinets

Pay your bill online at:

<https://billing.crwater.com>

503-722-9220



Monday - Thursday 7:30 a.m. - 5:00 p.m.  
Friday 7:30 a.m. - 4:00 p.m.

find us on



16770 SE 82nd Drive, Clackamas, 97015  
503-722-9220 [www.crwater.com](http://www.crwater.com)