



December 2021

WHAT THERMOSTAT DO YOU HAVE?

CRW CLOSURES:

- December 24 to observe Christmas
- December 31 to observe New Year's Day
- January 17 to observe Martin Luther King Jr. Day
- February 21 to observe Presidents Day



Keeping The Temperature in Your Home Above 55 Degrees Helps Prevent Frozen Pipes!

- **Wi-Fi thermostat** connects to your home's wireless internet service and lets you remotely check and change the temperature in your home from an app on your smartphone or tablet.

- **Smart thermostats** have some features in common with Wi-Fi thermostats. Both styles connect to the internet to be controlled remotely, but smart thermostats can also self-adjust based on a programmed schedule or the daily weather. Some even come with motion sensors to heat the rooms you use most.

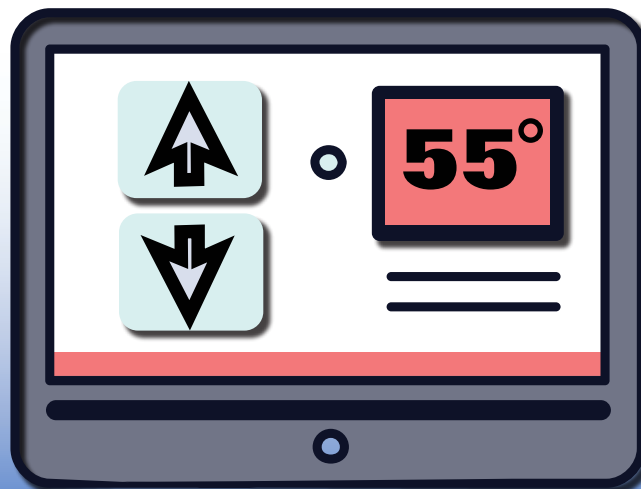
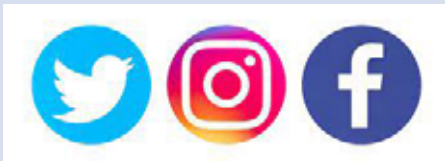
- **Programmable thermostats** may be controlled remotely or centrally depending on the model. Some require you to program the settings right at the wall thermostat. Others will connect to an app. (Note: Programmable thermostats might not work with heat pumps or electric baseboard heaters.)

- **Traditional thermostats** offer fewer special features, but they are the less expensive option. If you don't need to adjust the temperature remotely or to set up personalized heating and cooling schedules, a traditional thermostat should work just fine.

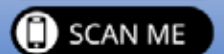


CUSTOMER COMMUNICATION TOOLS WE USE

In addition to our website (crwater.com), social media platforms like Facebook, Instagram, and Twitter are some of the other tools that CRW uses to communicate with our customers. We use these tools to alert customers of conservation tips, safety tips, emergency preparedness tips, winterization tips, office closures, or on the rare occasion of a water quality issue.



For More Information on smart thermostats scan the QR Code:



PROJECTS CORNER

CRW's current two-year budget dedicates nearly \$6.3 million to 12 capital improvement projects that will improve our ability to continue providing high quality drinking water to our customers. For updates on these projects, with project-specific information and current activities, check out our website at:

<https://crwater.com/district-capital-improvement-projects/>



Pay your bill online at:

<https://billing.crwater.com>

503-722-9220

IS YOUR CONTACT INFO UP TO DATE?

Please call (503) 722-9220 or go to <https://crwater.com/contact-information/> to update your contact information. The phone number you provide will be our first method of contact so please provide the phone you are most likely to use. Do we have your email address? Email is another great way for us to reach our customers with important information as this provides an alternative way to contact you if phone systems are down.



SAVE THE DATE!

CRW has contracted with a new bill printing service effective with the March/April billing. What does this mean to you? Your future bill may look different, and if you currently receive an electronic bill you will need to re-register your account. We will provide more info soon. Stay-tuned.



@cr_water

Monday - Thursday 7:30 a.m. - 5:00 p.m.
Friday 7:30 a.m. - 4:00 p.m.

find us on



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