



December 2023

CERTIFICATE OF ACHIEVEMENT

CRW CLOSURES:

January 15, 2024 to observe the MLK Holiday
February 19, 2024 to observe the President's Day

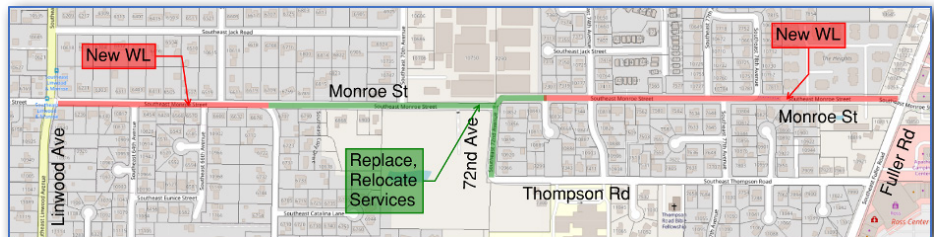
EXCELLENCE IN FINANCIAL REPORTING

CRW was recently recognized by the Government Finance Officers Association (GFOA) with the *Certificate of Achievement for Excellence in Financial Reporting* for the Fiscal Year 2022. This Certificate of Achievement is the highest form of recognition in governmental accounting and financial reporting.



When a Certificate of Achievement is awarded, an Award of Financial Reporting Achievement (AFRA) is also presented to the individual(s) or department primarily responsible for earning the Certificate. At CRW this would be our Finance, Accounting and Customer Service (FACS) Department. We are proud of our team's ability to obtain this Award while navigating turnover in several key positions.

MONROE STREET WATERLINE PROJECT



Clackamas County is planning a street improvement project along Monroe St and 72nd Ave between Linwood Ave and Fuller Rd, improving pedestrian and cycling access in this area. As part of our budgeted capital improvement plan, Clackamas River Water is partnering with the County to replace approximately 3500 ft of existing waterline with new 8" ductile iron waterline, including service connections, hydrants, and other facilities. This project will improve water flow and reduce the likelihood of leaks.



Project design is ongoing; construction is anticipated during summer of 2024, in conjunction with the County's street improvement work.



TIP OF THE MONTH

If you have questions about your water service, please contact us at **503-722-9220** or crw@crwater.com.



DON'T LET JACK FROST GET THE BETTER OF YOU

BE WINTER PREPARED

OUTSIDE YOUR HOME

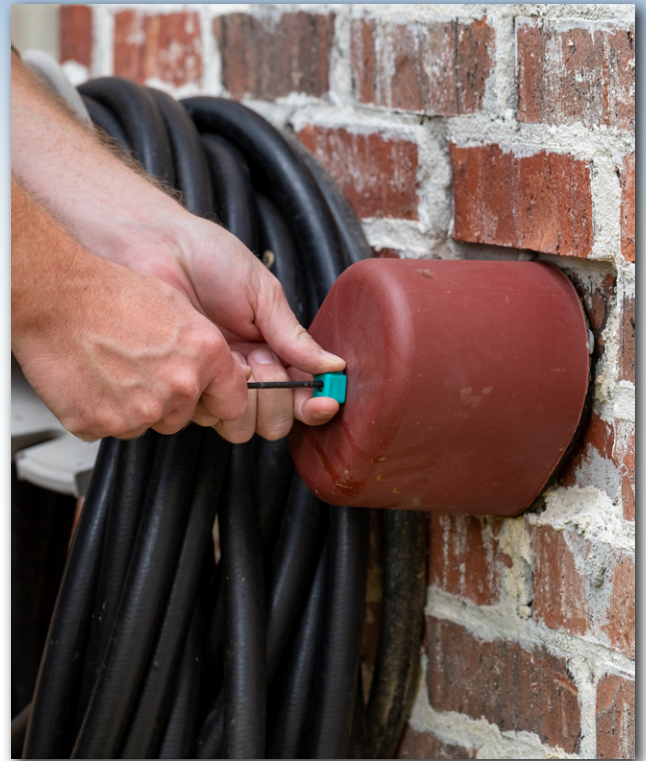
Detach hoses from all outside faucets (spigots). Insulate your faucet with a foam cap or another insulating material. Foam caps are available at most hardware or home improvement stores for about \$5.

If your outdoor faucet has its own shut-off valve (usually located in the basement or crawl space), turn it to the right to shut it off. Then turn on each outdoor spigot to drain the water from the pipes.

Turn off and drain automatic sprinkler systems and backflow assembly devices. Wrap backflow devices with insulating material. Learn more ways prepare your irrigation system for winter with these [maintenance tips](#).

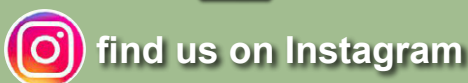
INSIDE YOUR HOME

Insulate hot and cold pipes that are in unheated areas in your home such as the garage, crawl space, or attic. Cover foundation vents with foam blocks, thickly folded newspaper, or cardboard.



SERVICE LINE INVENTORY UPDATE

As the next step in our service line inventory to fulfill the federal revised Lead and Copper Rule requirements, we are conducting inspections of randomly selected service lines over the next several months. The State is allowing this “statistical method” where only a specific number of randomly selected services are inspected (for service line material type), and findings can be attributed to other non-inspected service lines in the system. We have mailed a separate notice to customers who have been selected which further explains this inspection.



Pay your bill online at:
crwater.com/pay-your-bill
503-722-9220

Mon- Thurs 7:30 a.m. - 5:00 p.m.
Friday 7:30 a.m. - 4:00 p.m.



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